Alkhimdat Raazi
Hospital Rawalpindi

ALKHIDMAT

ORGANIZATION PROFILE &

IMPACT REPORT

خدا کے عاشق تو ہیں ہزاروں، بنوں میں پھرتے ہیں مارے مارے
میں اسکا بندا بنوں گا جسکو خدا کے بندوں سے پیار ہو گا



www.alkhimdatraazi.com

Alkhimdat Raazi
Hospital,Rawalpindi

UAN: 051-111-122-333

Chairman's Office:
051-4906677

Resource Mobilisation Department
Abdul Hameed: 03005312955
Asaad Mumtaz: 03008552782

Facebook | Instagram | TikTok | LinkedIn
Alkhimdat Raazi Hospital, Rawalpindi

Accounts Details & QR Code for Online Donation

Sadaqah-e-Jariyah Account

Meezan Bank
Title: RAAZI HOSPITAL 1
A/C No: 08030100271285

Zakaat Account

Meezan Bank
Title: RAAZI HOSPITAL 2
A/C No: 08030100271278

Address: 24B-1 Satellite Town, Near Chandni Chowk, Murree Road, Rawalpindi

Alkhidmat Raazi
Hospital Rawalpindi
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Alkhimdat Raazi
Hospital Rawalpindi

MESSAGE FROM
THE CHAIRMAN
of the Board of Management



مَّثَلُ ٱلَّذِينَ يُنفِقُونَ أَمۡوَٰلَهُمۡ فِي سَبِيلِ ٱللَّهِ كَمَثَلِ حَبَّةٍ أَنۢبَتَتۡ سَبۡعَ سَنَابِلَ فِي كُلِّ سُنۢبُلَةٖ مِّاْئَةُ حَبَّةٖۗ وَٱللَّهُ يُضَٰعِفُ لِمَن يَشَآءُۚ وَٱللَّهُ وَٰسِعٌ عَلِيمٌ ﴿٢٦١﴾

"The example of those who spend their wealth in the way of Allah is like a grain which grows seven ears; in every ear there are a hundred grains. And Allah multiplies for whom He wills. And Allah is All-Encompassing, All-Knowing."
(Surah Al-Baqarah 2:261)

All praise is due to Allah.

Alkhidmat Raazi Hospital, which began its journey as a modest Outpatient Department (OPD), has today emerged as a distinguished model of humanitarian service, recognized far and wide for its commitment to compassionate healthcare.

The provision of quality medical services to the public—strictly on a cost-only basis and without discrimination—has become a continuous source of benefit, serving millions of people over the years. At the same time, for those who lack the means to afford treatment, we deeply value the spirit of generosity and selfless support shown by our donors, who enable the provision of healthcare fi sabilillah.

We also acknowledge, with gratitude, the tireless dedication of our medical professionals, hospital staff, and Alkhidmat volunteers, whose collective efforts form the backbone of this noble mission. Placing our complete trust in Allah, we reaffirm our resolve that—through the continued support of our beneftors—this journey of compassion, service, and الخیر will, by the will of Allah, continue
uninterrupted.

Insha'Allah.

Engr. Abu Umair Zahid
Chairman, Board of Management, Alkhidmat Raazi Hospital, Rawalpindi

MESSAGE FROM THE MEDICAL SUPERINTENDENT

At ***Alkhidmat Raazi Hospital Rawalpindi,*** our focus remains firmly on delivering safe, evidence-based, and standardized healthcare services in accordance with national regulatory requirements and international best practices. Continuous improvement in clinical governance, patient safety, infection control, and quality assurance remains central to our operations.

Over the years, the hospital has strengthened its clinical infrastructure, specialist services, diagnostic capabilities, and critical care systems to respond effectively to the evolving healthcare needs of the community. Emphasis is placed on
multidisciplinary care, ethical medical practice, and the use of appropriate technology to ensure accurate diagnosis and effective treatment outcomes.

Supported by a skilled team of consultants, nurses, allied health professionals, and support staff, Alkhidmat Raazi Hospital remains committed to professional excellence, clinical accountability, and sustainable healthcare delivery.



Asst. Professor, Dr. Usman Zafar
MS, Alkhidmat Raazi Hospital, Rawalpindi
MBBS | MRCP (MEDICINE)
UK, PGD (DIABETES)
Vice Chairman, Alkhidmat Health Foundation
Professor. Islamabad Medical & Dental College, Islamabad

AN INTRODUCTION TO

ALKHIMDAT FOUNDATION PAKISTAN



Alkhidmat Foundation Pakistan is a nationwide humanitarian and development organization working through a strong network of volunteers, donors, and partners to serve vulnerable communities across the country.

With a special focus on orphans, widows, street children, and underprivileged families, Alkhidmat delivers emergency relief and sustainable development programs that promote dignity, self-reliance, and long-term social resilience.

CORE AREAS OF WORK



IMPACT OF ALKHIDMAT

24,640,000	**34,113**	**24**	**57**
Lives Impacted	*Orphans Sponsored*	*Aghosh Homes*	*Hospitals*
866,000,000	**80,000**	**296**	**60**
Loan Portfolio (PKR)	*Volunteers*	*Ambulances*	*Alkhidmat Schools*

Alkhimdat Raazi Hospital,Rawalpindi

ALKHIMDAT HEALTH FOUNDATION PAKISTAN

Here is a short and polished version:
Alkhidmat Health Foundation (AHF) is one of Pakistan's largest community health-care
networks, committed to compassionate, affordable, and accessible medical care. Through hospitals, medical centers, diagnostic labs, pharmacies, and ambulance services, AHF serves millions annually, with a special focus on underprivileged and disaster-affected communities, supported by professional medical teams and modern facilities.

10,428,673
Beneficiaries

955,600,000
Expenditure

Hospitals
56

Medical Centers
48

Diagnostic Networks
136

Ambulances
300

Medical Camps
1,351

Pharmacy Networks
65

Mobile Health Units
16









ALKHIMDAT RAAZI HOSPITAL - AT A GLANCE

Established in **2006, Alkhidmat Raazi Hospital Rawalpindi** is one of the **60 healthcare facilities** operating under **Alkhidmat Foundation Pakistan,** dedicated to providing quality healthcare at not-for-profit cost. The hospital serves the populations of **Rawalpindi, Islamabad, and surrounding areas, including KPK & Kashmir,** ensuring equitable access to dignified medical care for all.

With a capacity of **250 beds** and a professional team of **over 130 consultants and medical specialists,** Alkhidmat Raazi Hospital has grown into a trusted healthcare institution and a lifeline for underprivileged communities, transforming Zakat and charitable support into sustainable health outcomes.

VISION

A Hospital with excellent professional health services to the community in accordance with the principles of Islam.

MISION

To contribute to health care and treatment from an Islamic perspective.
To provide health care services at an affordable cost.
To instill a sense of responsibility and trust in every staff member in the Hospital, and that they consider their duty as an Ibadah and Amal e Saleh.

HUMAN RESOURCE

Volunteers
56

Consultants
48

Staff
136



RAAZI HOSPITAL
THROUGH THE TORCH OF HISTORY

2006
Established as an Outpatient Department (OPD) to provide basic healthcare services.



2007
Expanded into a Mother & Child Care Hospital, with the addition of an in-house Pharmacy.



2011
A new block for Mother & Child Hospital was constructed to meet increasing patient demand.



2013
Introduction of Diagnostic Services, strengthening clinical decision-making and patient care.



2021
A 50-bed Surgical Complex was added, enhancing surgical capacity and inpatient care.



2022
A Polyclinic was established to deliver specialist OPD services on a large scale, expanding the specialist panel to 135 consultants.



2023
An 80-bed Family Block with NICU was added in response to growing maternity needs, as monthly childbirths reached 900 deliveries.



2024
A dedicated Children's Hospital with PICU was established to provide specialized care for newborns and children treated at Raazi Hospital.



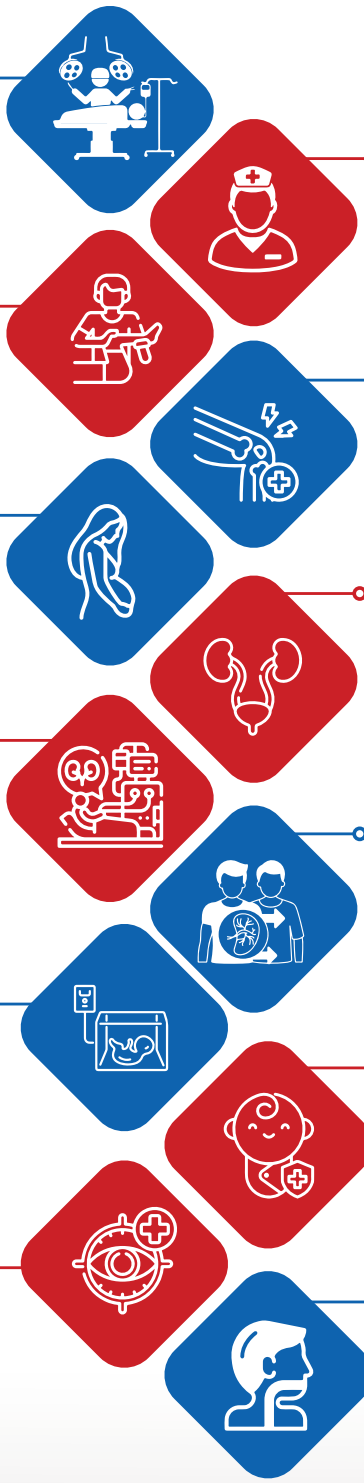
2025
Major service expansion, including:

- Orthopedic Surgery
- Advanced Urology Procedures
- Installation of an Additional X-Ray Unit
- Kidney Transplant Unit
- Fertility Center
- Pediatric Intensive Care Unit (PICU)
- Interventional Ultrasound Services
- Clubfoot (Congenital Talipes) Treatment
- Upgradation of Dental Unit
- Permacath / Double Lumen Catheter (DLC) Services
- Renal Biopsy
- Dermatology & Plastic Surgery
- Bronchoscopy
- Rheumatology (Arthritis & Chronic Inflammatory Care)
- Advanced Diagnostic Tests: ETT, NCS, EMG, EEG



DEPARTMENTS OF ALKHIMDAT RAAZI HOSPITAL

Department / Unit & Key Facilities & Scope



1 | **General Surgery**

Elective & emergency surgical care, inpatient & day-care

2 | **Medicine**

Cordiology, Oncology, Psychology, Psychiatry, Pulmonology & Gastroenterology.

3 | **Rehabilitation**

Physiotherapy

4 | **Orthopedic Surgery**

Bone, joint, trauma & deformity management

5 | **Obstetrics & Gynecology**

Maternal care, deliveries, women's health

6 | **Urology**

Advanced urology surgeries & renal procedures

7 | **Nephrology & Dialysis**

Dialysis services, Permacath/DLC, renal biopsy

8 | **Kidney Transplant Unit**

Pre- & post-transplant renal care

9 | **Neonatal Care & NICU**

Neonatal support & critical care

10 | **Pediatrics & Pediatric ICU (PICU)**

Children's health & critical care

11 | **Ophthalmology (Eye)**

Clinic & Various Eye Procedures

12 | **ENT (Ear, Nose & Throat)**

Medical & surgical ENT services



13 | **Fertility Center**

Reproductive health & fertility support, IVF & IUI Tests

14 | **Dermatology & Plastic Surgery**

Skin care, reconstructive procedures & laser procedures

15 | **Rheumatology**

Arthritis & chronic inflammatory disorders

16 | **Dental Unit**

RCT & Extractions

17 | **Diagnostic Imaging**

X-Ray, Ultrasound, Interventional USG

18 | **Neuro & Diagnostic Tests**

EEG, EMG, NCS, ETT

19 | **Bronchoscopy Unit**

Advanced respiratory diagnostics

20 | **Blood Transfusion Services**

Blood & exchange transfusion

21 | **ICU & HDU**

Adult critical & high-dependency care

22 | **Anesthesia Services**

Perioperative & critical anesthesia care

23 | **Neurosurgery**

Spine Surgery & Head Injury Management

24| **Vescularsurgery**

Festula Formation, Diabetic Foot and Limb Care



KEY PERFORMANCE INDICATORS 2025

702,690
No. of Services

30%
Annual increase in Patient Turnover

43,580+
OPD per Month

9743+
USG/ X-Ray patients per month

20,514+
Lab patients per month

900+
Births per month

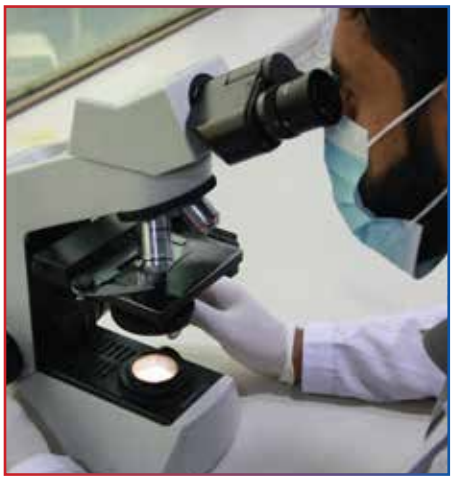
1,890+
IPD per month

ALLIED DEPARTMENTS

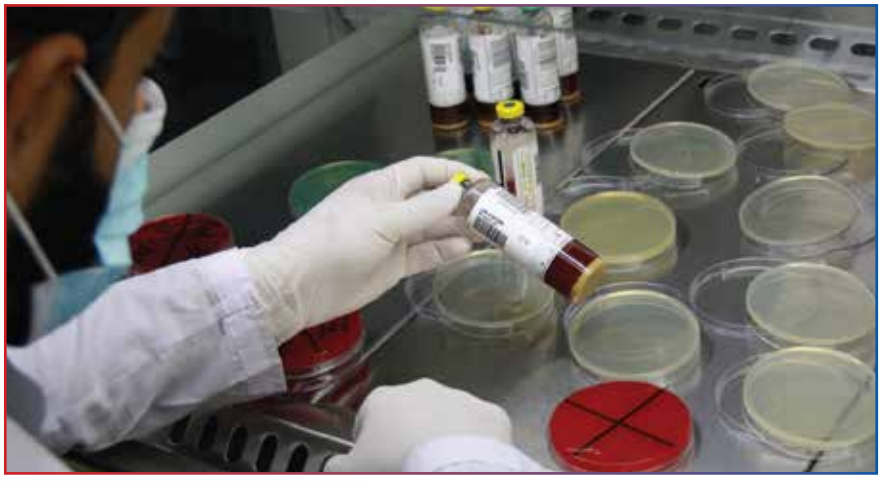
QUALITY ASSURANCE (QA) DEPARTMENT

Alkhidmat Raazi Hospital maintains an independent **QA Department** to ensure compliance with **Punjab Healthcare Commission (PHC)** standards. The hospital has applied for **five (05) PHC licenses** and secured t**he PHC Regular License for Category I in 2025**.
Led by a **QA Manager** and **QA Officer** under the supervision of the **Medical Superintendent (MS),** the department manages PHC documentation, audits, reporting, and inspections by the **Punjab Human Organ Transplantation Authority (PHOTA),** the **Pakistan Health & Infertility Medical Center (PHIMC)**, and other regulatory authorities.









SCIENTIFIC RESEARCH DEPARTMENT

The department supports **Clinical and Laboratory research,** data analysis, and approved clinical trials.

It is developing a **Clinical Biorepository (Biobank)** for structured biological data management and establishing a **hospital-based** antibiogram to strengthen control of **Antimicrobial Resistance (AMR)** and guide effective therapy.











PHARMACY SERVICES

The hospital operates **four in-house pharmacies,** each supervised by a **registered pharmacist,** ensuring safe dispensing and regulatory compliance.

An **e-pharmacy service** also provides home delivery across **Rawalpindi and Islamabad.**





TARBIYAH & HIDAYAH DEPARTMENT

The department enhances patient experience through **compassion visits, counseling, and emotional support.**

It also conducts **Islamic values-based ethical training** and regular study circles to ensure **Shariah-compliant** and service-oriented healthcare practices.









CERTIFICATIONS & ACCREDITATIONS

Alkhidmat Raazi Hospital Rawalpindi operates in compliance with national regulatory
standards and recognized quality frameworks, reflecting its commitment to patient safety, governance, and service excellence.

- **ISO Certification (2015)**
- **Alkhidmat Health Foundation – Category A2**
- **Punjab Health Commission (PHC) – Regular License**
- **Punjab Blood Transfusion Authority (PBTA) – Category A**
- **Pakistan Philanthropy Council (PPC) – Registered Member**



STRATEGIC COLLABORATIONS & HEALTH PANELS

To enhance service accessibility and institutional reach, Alkhidmat Raazi Hospital maintains
active collaborations with public and private sector health programs.

Sehat Sahulat / Health Card Program

HEALTH PANELS

DIGITAL Associated Press of Pakistan

International Islamic University Islamabad (IIUI)

WAPDA

RESEARCH & ACADEMIC COLLABORATION

NUST NATIONAL UNIVERSITY OF SCIENCES & TECHNOLOGY

UVAS UNIVERSITY OF VETERINARY AND ANIMAL SCIENCES LAHORE

ALLIED HEALTH PARTNERSHIPS

Paraplegic Centre Peshawar

MiracleFeet

UK Islamic Mission (Ophthalmic Support)

NATIONAL & INTERNATIONAL ORGANIZATIONS

Pakistan Islamic Medical Association (PIMA)

Helping Hand for Relief and Development (HHRD)

World Health Organization (WHO)

Rescue 1122

Punjab Police





DEVELOPMENT, EXPANSION & PATIENT WELFARE FUND

Alkhidmat Raazi Hospital Rawalpindi is a not-for-profit healthcare institution established to serve humanity with dignity and fairness. The hospital follows a transparent and ethical financial model, ensuring that patients are never charged more than the actual cost of treatment. This approach safeguards the quality of care while maintaining institutional sustainability.

The growth and expansion of Raazi Hospital are not driven by patient revenue. Instead, every major development — from new blocks and advanced medical facilities to specialized units — has been made possible through the generosity of its donors, affectionately known as "Raazi Friends." Their trust, compassion, and consistent support have enabled the hospital to grow in capacity and impact, entirely on their behalf.

Guided by its enduring motto, "No one is sent back because they cannot afford treatment," Raazi Hospital ensures that financial hardship never becomes a barrier to care. Rather than compromising medical standards or burdening the institution, Raazi has established a dedicated Patient Welfare Fund, supported primarily through Zakat and Sadaqat contributions. Through this fund, deserving patients receive full or partial financial support, allowing them to access complete treatment with dignity and peace of mind.

This model transforms charitable giving into sustainable healthcare — where compassion meets accountability, and generosity becomes lifesaving impact.

Total Number of Patients Served by the Patient Welfare Fund - 2025 *(Partially or completely free)*	***Total Amount Spent on Patient Welfare - 2025***	***Total Amount Spent on PWF & Extension Work***
17017	***3,09,09,339***	***13,08,03,588***

19 Years | TOTAL IMPACT FROM THE INCEPTION

OF ALKHIMDAT RAAZI HOSPITAL RAWAPINDI

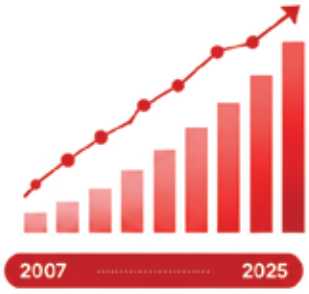
2007 TO 2025
TURNOVER REPORT

SVD

SPECIALIST VISITING DOCTOR SERVICES

46,612

TOTAL (2007–2025)

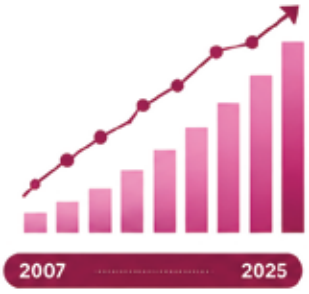


LSCS

LOCAL SPECIALIST CLINIC SERVICES

44,315

TOTAL (2007–2025)

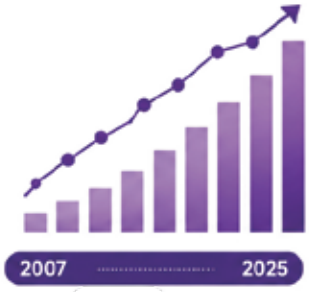


CONSULTATION

TOTAL PATIENT CONSULTATIONS

2,418,122

TOTAL (2007–2025)

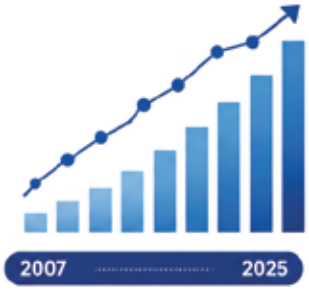


KEY FACILITIES & SCOPE

COMBINED IMPACT AND COVERAGE

5,171,322

TOTAL (2007–2025)



KEY FACILITIES & SCOPE
2007–2017 TOTAL

1,592,005

This total represents the cumulative impact of key facilities and scope during the period 2007–2017.

90027

No. of Safe Child Birth

11,838.5 Million

Overall Subsidy in PKR

VISION 2030

Alkhidmat Raazi Hospital envisions becoming **a comprehensive tertiary-care healtcare hub,** delivering advanced, inclusive, and future-ready medical services for the communities of Rawalpindi, Islamabad, and beyond.

Strategic Expansion Goals

- 500-Bed Tertiary Care Hospital
- State-of-the-Art OT Complex
- Advanced Radiology Services (CT Scan & MRI)
- Integrated Diabetic Foot Management Program

Requirements: ***Dedicated space, OTs, trained manpower, specialized equipment***

Specialized Care Initiatives

Breast Cancer Screening, Detection & Treatment Initiative

Screening Tools: Mammography & Ultrasound

Clinical Linkages: Oncology & Breast Surgery Units

- **Institute of Mental Health (All Age Groups)**
  Focus Areas:
  - Early Childhood Mental Disorders
  - Adolescent Mental Health
  - Female-Specific Mental Health Concerns
  - ADHD
- **Fall Protection Clinic (Elderly Care)**
  Focus: Risk assessment & injury prevention
  Requirements: Equipment, medications, and home-modification solutions
- **Institute of Physical Therapy & Rehabilitation**
  Dedicated facility for therapy, recovery, and long-term rehabilitation
- **Nutrition-Based Treatment Programs**
  Disease prevention and management through evidence-based nutritional care



CAPACITY BUILDING & EDUCATION

- Postgraduate Medical Training Programs
- Nursing College & Allied Health Institute









INFRASTRUCTURE & INVESTMENT REQUIREMENTS

- **Land Acquisition:** *5 Kanal*
- **Construction:** *PKR 1,140 Million*
  Medical Equipment: *PKR 1,800 Million*
  Advanced Radiology (CT & MRI): *PKR 1,000 Million*

4,980 Million

Total Estimated Investment











